

# AHRDAYA

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# **Duties and responsibilities of the ISO Committee**

## 1. Quality Management System (QMS) Implementation:

- Develop, implement, and maintain a QMS in accordance with the ISO 9001:2015 standard.
- Ensure that all relevant departments and personnel are aware of and adhere to the QMS procedures and requirements.

#### 2. Documentation and Records:

- Create and maintain the necessary documentation, including quality manuals, procedures, work instructions, and records, as per ISO 9001:2015 standards.
- Ensure the accuracy, accessibility, and confidentiality of quality records.

#### 3. Risk-Based Thinking:

Incorporate risk-based thinking into the QMS to identify, assess, and mitigate risks and opportunities that could affect product/service quality and organizational performance.

### 4. Process Management:

- Define, document, and continuously improve key processes within the organization.
- Monitor and measure process performance, making adjustments as necessary to achieve desired outcomes.

## 5. Auditing and Assessment:

- Plan and conduct internal audits to evaluate the effectiveness of the QMS.
- Ensure compliance with ISO 9001:2015 standards and identify areas for improvement.

## Management Review:

- Facilitate regular management reviews to assess the QMS's performance, identify opportunities for improvement, and make strategic decisions.
- Ensure that management reviews are documented and recorded.

## 7. Continuous Improvement:

- Promote a culture of continuous improvement within the organization.
- Use data-driven approaches to identify areas for improvement and implement corrective and preventive actions (CAPAs).

## 8. Training and Awareness:

- Provide training and awareness programs to educate employees about the QMS and ISO 9001:2015 requirements.
- Ensure that employees understand their roles and responsibilities within the QMS.

## 9. Compliance and Certification:

- Monitor and ensure ongoing compliance with ISO 9001:2015 standards.
- Prepare for and facilitate external audits by certification bodies, if applicable

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## 10. Communication and Reporting:

- Communicate the status and effectiveness of the QMS to senior management and relevant stakeholders.
- Report on key performance indicators and quality objectives.

#### 11. Customer Focus:

- Ensure that the QMS is aligned with customer requirements and expectations.
- Gather and analyse customer feedback and use it to drive improvements.

# 12. Supplier and Vendor Management:

- Establish and maintain relationships with suppliers and vendors who are critical to the OMS.
- Evaluate supplier performance and ensure their compliance with quality standards.

# 13. Emergency Response and Contingency Planning:

 Develop and maintain plans for emergency response and contingency to address situations that may impact product/service quality or disrupt operations.

# 14. Legal and Regulatory Compliance:

- Stay informed about relevant laws, regulations, and standards affecting the organization's products or services.
- Ensure that the QMS remains in compliance with applicable legal and regulatory requirements.

# 15. Documentation of Nonconformities:

 Document and investigate instances of nonconformity and take appropriate corrective actions to prevent recurrence.

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